

Customer Information Sheet for Motorcycle Rider Training in the COVID-19 Environment.

The safety of customers who wish to undertake motorcycle rider training during COVID-19 is of paramount importance to us as a rider training school. We have adopted best practice guidance provided by Government and our representative industry bodies to ensure we provide you the best training experience possible.

This information sheet is designed to help you prepare for your training with us, and to understand the measures we have adopted in the interests of your safety.

Arrival onsite

When you arrive onsite you will be met by your allocated instructor. You will be given a full induction brief on how your training will be conducted, what safety measures are in place to protect you, and how you can get the most out of your training day.

Equipment to bring with you

Under the current COVID-19 restrictions there are items of equipment you can bring which will assist in reducing any potential risks. If you are not able to bring all items on the list below, please contact us to discuss your options:

- Bring your own motorcycle helmet.
- Bring your own motorcycle gloves.
- Wear a motorcycle jacket, trousers and boots. Where this is not possible wear:
 - sturdy footwear or boots that provide support and ankle protection.
 - heavy denim trousers or trousers made from another strong material.
 - heavy denim jacket with several layers' underneath or a jacket made from another strong material.
- Bring your own refreshments (drink and food). It is important to maintain your energy and hydration levels during the day.
- Bring your own radio earpiece (standard 3.5mm earphone will be suitable and are readily available on most internet based selling sites). Alternatively, we are able to provide/sell these at a small cost or lend you one if necessary.
- Bring a face cover to cover your mouth and nose (such as a neck tube or thin scarf for example). This can be worn under the helmet when riding, and in theory-based training sessions to offer additional protection.

What to Expect

Your training will follow the official syllabus and although there are some additional considerations to make, we have adopted a range of measures to address these. Some of the additional precautions we have taken are:

- Minimised contact with others.
- Provision of additional handwashing facilities.
- Increased cleaning schedules to ensure areas are as clean as possible.
- Reduced physical contact with customers through increased use of radio communications and the wearing of suitable protective clothing.
- Training will be conducted outside wherever possible. Where this is not possible, we will ensure that training conforms to the social distancing guidelines.
- The cleaning of motorcycles and equipment is completed after every training session/day to reduce the chances of contamination.



Although you will be training in a challenging environment, we will make every effort to ensure it remains an enjoyable and safe experience.